Electronic Acknowledgement Receipt FES ID: 1224367 Application Number: 10734681 Confirmation Number: 1221 Title of Invention: Trouble ticket assignment First Named Inventor: Richard Gregory Lewis Customer Number: 38823 Filer: Charles W. Griggers/Lindsey Corbin Filer Authorized By: Charles W. Griggers Attorney Docket Number: 190250-1490 Receipt Date: 28-SEP-2006 Filing Date: 12-DEC-2003 Time Stamp: 13:08:32 Application Type: Utility International Application Number: Payment information:

File Listing:

Submitted with Payment

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1	Amendment - After Non-Final Rejection	00429075.pdf	642424	no	16

no

1	warnings:				
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/IDO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filling Receipt, in due course.